






Corporate Risk Register - Organisational Risks Quarterly Update

High Scoring Organisational Risks - Mitigation Actions


Risk Status	
	Alert
	High Risk
	Warning
	OK
	Unknown

Commercial Services

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 54	Westgate - Increased utility costs	JH	9	8	8	4	31-Mar-2016	Improving


Currently awaiting CHP project to achieve potential savings. Current billing is on an estimated basis rather than actual usage due to a technical fault which the supplier will fix imminently.

Community Services

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 72	Careline - Reducing income due to cancellation of contracts by both individuals and commercial clients	SH	9	6	6	6	31-Mar-2016	Improving


Review conducted and scoring amended regarding income reduction which is mitigated through relationship management which is in place. 2nd element to be added: error or technical fault causes death or injury and consequential reputational damage likelihood 2 impact 3 = risk measure 6. Mitigation in place. Staff training in place issuing of instructions and quality assurance of telephone call handling.

Finance & Governance Services


Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 92	Accountancy Services - Loss of key skills and knowledge	JW	6	6	6	2	31-Mar-2016	Improving

The recruitment campaign undertaken during August and September to fill vacant and new roles in the revised team structure has generally been successful, as only 1 role remains to be re-advertised. Some of the appointed staff have yet to start, so to improve resources temporary staff have been employed. The project work which has been delayed will be reassessed once the majority of the budget work has been completed by the team.


Housing & Environment Services

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 33	Environment - Coast defence contractors - Emergency response to major storm event	LR	6	6	6	6	31-Mar-2016	Good


No change. Bad weather earlier in the year showed our contractors were able to respond effectively.

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 51	Housing - Welfare reforms	LR	9	6	6	4	31-Mar-2016	Good


New benefit cap announced by government. Plans to be agreed between the Housing and Benefits teams to work with affected residents.


Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 53	Housing - Residents unable to access affordable homes	LR	9	6	6	4	31-Mar-2016	Good

Housing Strategy currently being reviewed in light of the Housing and Planning Bill. Proposals to come to OSC in January and then on to Cabinet.

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 67	Environment - Emergency Planning - loss of key staff, long term sickness (single point of failure)	LR	12	6	6	6	31-Mar-2016	Good
Resilience improving due to partnership working with Arun									

Planning Services

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 94	Planning - Lack of member support for site allocation for gypsy & travellers	AF	6	-	6	2	31-Mar-2016	Improving
Consideration of alternative approach if 5 year supply exists or application of criteria based policy to determine planning applications. Member workshops and consideration of alternative sites.									

Status	Risk No.	Risks Area	HoS Lead	Original Score	Previous Review Score	Current Score	Target Score	Target Date	Internal Controls
	CRR 96	Planning - Lack of stakeholder/parish council agreement on infrastructure priorities	AF	6	-	6	2	31-Mar-2016	Improving
Formal governance process in place to manage these risks. Individual meetings with parish councils and exploration of the use of the parish element of Community Infrastructure Levy (CIL).									